



# Air Force Families Forever

Remembering, Honoring, Connecting... Always a Part of the Air Force Family

## SERVICE MEMBER INFORMATION – PLEASE PRINT

\*SERVICE MEMBER'S NAME (LAST, FIRST, MI.):

SERVICE MEMBER'S RANK:

## STATEMENT OF UNDERSTANDING

### Airman and Family Readiness Center (A&FRC)

The A&FRC is here to assist you in a variety of ways. We can help customers prioritize their concerns and needs and assist them in understanding what resources may enable them to cope with personal and work related situations. Many people have learned that talking with a qualified, objective, third party is very helpful when confronting a new or stressful situation. The A&FRC offers services and resources that you may find very helpful. You can expect the A&FRC staff to respect your right to privacy. You should know, however, that A&FRC staff members do not have complete privileged communication. A&FRC staff members are required by law, with or without your consent, to contact proper authorities: (1) If they believe you intend harm to yourself or others, (2) If family member maltreatment, molestation, child neglect, or drug use is suspected. You will be asked to provide demographic information, which is electronically stored (and secured). The record contains demographic information, a brief description of your visit(s), and your service plan. Records are maintained for the sole purpose of assisting you.

## QUESTIONNAIRE

### Please select the services you would like additional information on:

- Support:** Coordinates free counseling services from agencies such as Military Family Life Consultants, VA Grief and Bereavement Counseling, Military OneSource, and other community agencies.
- Installation Access Card:** AF Defense Biometric Identification System (DBIDS) Card intended for recognition and to attend installation events.
- Financial Counseling:** Coordinates assistance and education in investments, insurance, debt management, checking and savings, estate planning, mortgages, garnishments, foreclosures and credit repair.
- VA Benefits:** Dependency and Indemnity Compensation, Widow's Pension, Servicemen's Group Life Insurance, VA Home Loan, Burial Expense, and Education benefits.
- Military Records:** Provides assistance in obtaining Service Records and Reports (such as awards, citations, CID, LOD, etc.)
- Benefits:** Death Gratuity, Survivor Benefit Plan, DEERS, TRICARE.
- State Benefits:** Provide assistance in obtaining Property Tax Exception, State Tuition and Fees, Gold Star License Plate.
- Grief support Groups/ Seminars/ Weekends**
- Local events with other Survivor Families**

Relationship to Service Member (Spouse, Parent, Sibling, and Child)

Print First and Last Name

Customer Signature / Date

A&FRC Staff / Date

The information herein is For Official Use Only (FOUO) which must be protected under the Freedom of Information Act of 1966 and Privacy Act of 1974, as amended. Unauthorized disclosure or misuse of this PERSONAL INFORMATION may result in criminal and/or civil penalties.